

CSE Locate Portal

Integrate real-time locate information

Business Challenges

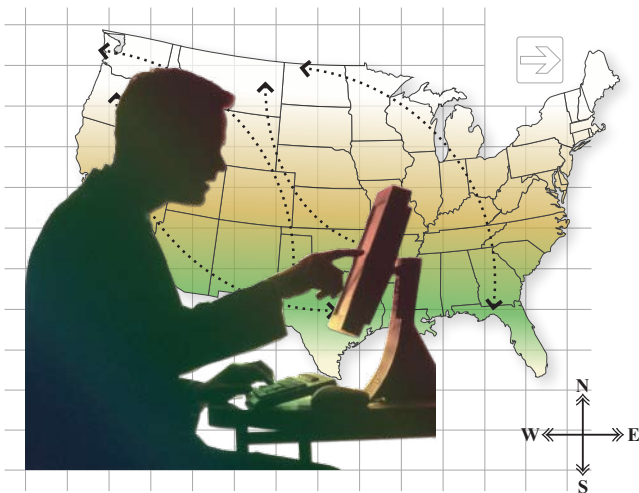
Tracking and locating Non Custodial Parents is a challenging component of enforcing the regular payment of child support obligations. The challenges below directly impact the effectiveness of the locate functionality.

- ▶ Can information on location of NCPs be accessed online?
- ▶ Can information be obtained about the assets owned by the NCP?
- ▶ Can employment information be collected online?
- ▶ Can NCP information from the databases of other agencies be collected?
- ▶ Can the Credit profile of NCP and his ability to pay be analyzed?
- ▶ Can information received from external data providers / agencies be integrated into the backend CSE system?
- ▶ Can the agency find and eliminate duplicate addresses. Can addresses be normalized and ported into the database?
- ▶ Can address / employment verification notices be sent automatically?



Protech introduces CSE Locate Portal

Protech Solutions introduces the CSE Locate Portal to provide caseworkers a gateway into comprehensive information on the NCP gathered from internal sources, external agencies, and service providers. The highlights of the portal include the ability to:



- ▶ Access information on location of NCPs
- ▶ Access information on employment of NCPs
- ▶ Serve verification notices to Employers, Postal Agencies
- ▶ Find and eliminate duplicate addresses - normalize addresses
- ▶ Search and locate credit profile of the NCP
- ▶ Analyze public records and details of assets owned by NCP
- ▶ Integrate search for information on NCP in databases of external data providers/ agencies
- ▶ Update CSE system with data selected
- ▶ Protect Privacy - audit logs to monitor and review searches by other users

Protech Solutions is a **CMMi Level 5** Information Technology company specializing in innovative design and development of federally certified child support automated systems. The evolution of child support systems focuses on usability and new technologies as represented by Protech's suite of products that provide a framework for the next generation of child support systems, CSEnext®. Our world-class infrastructure includes development centers in the US and India with sales offices worldwide.